

Letter of Authorization for Local Number Porting

The customer hereby authorizes World-Link Communications Inc. to act on behalf of the Customer to make changes to the Customer's current local phone service with respect to Local Number Portability, limited to the numbers listed below. The Customer hereby authorizes World-Link Communications Inc. to port/disconnect the indicated local telephone numbers from the Customer's current local phone service provider.

Customer Information

Customer Name (as it appears on the local phone bill if different)			Account No
Customer Address including unit number, floor (as it appears on the local phone bill)			Contact Phone No
City	Province	Postal Code	Email Address

Customer Telephone Number(s) To be ported to World-Link (ranges of numbers are acceptable – consecutive numbers only)

Phone No	Current Phone Company
Phone No	Current Phone Company
Phone No	Current Phone Company

Customer Signature

I, the undersigned, have been advised by World-Link Communications Inc. (World-Link) that Local Number Portability may result in a minor disruption in my Local and / or long distance service and understand that my telephone service would be using Voice Over Internet technology. I also understand that if I cancel the service within 1 year from my submission of this Letter of Authorization, a Port-In fee of \$40 per number will be charged. By submitting this Letter of Authorization, I am satisfied with the Digital Phone Service, and agree to forfeit the remaining of the trial period, if any. I, the undersigned, have the authority to switch these phone numbers.

X

Authorized Signature	Name (please print)	Date
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Please note:

- The name(s), phone number, and address must match the information that appears on your most recent telephone bill from your current local service provider, and must match the subscriber information provided to World-Link Communications Inc.
- If the address on your phone bill is a P.O. Box or not a "Service Address", please contact your current local service provider and ask for the Customer Service Record showing the "Service Address".
- Under normal circumstances, porting your phone number will take approximately 15 to 25 business days from the date you submitted the order. During this period, please do not cancel or place any new service orders with your current local service provider. Doing this could cause a delay or cancellation in porting your number. You must keep service and clear account outstanding balance with your current local service provider.
- If you are using DSL or ADSL Internet, you may need to order and install Cable Internet or DRY DSL in advance before the porting date to avoid your DSL Internet interruption.
- Once your porting request has been submitted, it cannot be stopped. If you wish to cancel your World-Link Digital Phone service, World-Link is not able to transfer your number back to your current provider.